



Payment Guide

Dear Client,

Please note that the application status will change to «**Pay**» after some time automatically. The payment option will then become available in your personal account: **Menu** → **Your Applications**.

Before attempting a new payment, please check the following:

- **3D Secure (3DS) enabled.** Ensure your card supports 3D Secure authentication (SMS or push notifications from your bank for transaction confirmation).
- **No payment restrictions.** Make sure your card has no restrictions on international payments and online transactions.
- **Sufficient funds.** Ensure that your account has sufficient funds to cover the payment amount, including any potential currency conversion fees or additional charges.
- **Wait and clear cache.** Wait at least **3 hours** before retrying, and clear your browser's cache.
- **Correct data entry.** Double-check that all payment details (card number, expiration date, CVV code, billing address) are entered correctly. A single typo can cause the payment to be declined.
- **Country match.** The country of card issuance must match the billing address country.
- **Browser extensions.** Disable the uBlock Origin plugin (or any similar ad-blockers) that might interfere with the payment process.
- **Internet connection and IP address.** Check your internet connection. The country associated with your IP address must be one of the countries included in the e-visa list.
- **Alternative browser/device.** Try making the payment using a different browser or device. We recommend using **Google Chrome**.

Important: If the second payment attempt is also declined, **please contact our support team** support@gkd-global.com before making any further payment attempts. This will help us identify and resolve the issue more efficiently.

For a high volume of transactions, we recommend contacting us to receive instructions on how to process payments without any issues.

Thank you for paying attention to these steps.

Please don't hesitate to contact us if you have any questions or concerns.

Best regards,
GKD Team